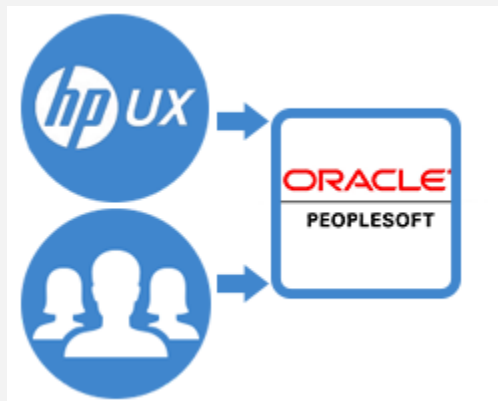


## Intro to ctcLink

Eduardo Rodriguez, ctcLink & OCM Director

Dear CBC Campus Community,

As ctcLink & OCM Director, one of my first goals is to increase awareness of the ctcLink project at our college. This project will change our lives at CBC in a big, but positive, way. Please read below for more information and a message from our President. If you have any questions about the project, I am always available to help answer them for you.



### What is it ctcLink?

ctcLink is an Enterprise Resource Planning (ERP) project that will modernize, centralize, and standardize the Washington Community & Technical Colleges' administrative systems. Our current legacy systems (Student Management, Financial Management, Payroll & Personnel Management, and Financial Aid) will be replaced by Oracle Peoplesoft applications.

### Why do we need to replace our current systems?

Our current administrative system is over 30 years old. As most of you have experienced, it is usually offline for several hours each night, and it has very little flexibility and support for modern technologies and needs, such as mobile device support or 24/7 access for students and employees. PeopleSoft will allow us to better serve our faculty and our staff, and most importantly, our community and our students.

### Who will be affected?

The short answer is...everyone! Everyone that accesses and/or administers any part of our current systems (Human Resources, Business Office, Student Services, instructors, students, and more) will be affected. Once the ctcLink project is completed, you will be using entirely new systems. Don't worry, there will be training available for everyone. Training needs and schedules will vary depending on your role at the college.

### Additional Information and Resources

The Washington State Board for Community & Technical Colleges (SBCTC) has a dedicated ctcLink website with lots of resources and information. You can use the link below to go directly to the site. They also provide some excellent resources (listed at the bottom of this newsletter) to help us all stay updated and get more familiarized with the project.

## More ctcLink Project Information

**Note:** Some information and resources at the ctcLink website are only accessible through college networks.



### Accomplishments

★ **Vendor + Employee and Student Bio Demo Data Cleanup Task:** Let's

## Message from our President

As we prepare for our new future, it is important to understand the wisdom in the first sentence of Bridges's classic work *Managing Transitions* (1991/2009), "It isn't the changes that do you in, it's the transitions" (p. 3).

Bridges developed a three-phase model for organizational transitions and made an important distinction between a change and a transition. A



congratulate Student Services, Human Resources, and the Business Office! They have successfully completed their initial data cleanup tasks!

 **Shadow System**

**Analysis:** Our developers have successfully completed their Shadow System Analysis task. Let's give 'em a hand!

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change focuses on the outcome. In our case the outcome will be successfully changing from our current administrative systems to the new PeopleSoft systems. In a transition, we don't focus on the outcome, but on first letting go of our old way of doing things (the first phase), on going through a period of period of learning, adjusting, and possibly confusion (the second phase), and finally on beginning our new way of doing things (the third phase). As we move through the ctcLink project, we will experience those three phases of transition. It will be a challenging period in our history, but one leading to a bright and exciting new future.

We are fortunate to have Eduardo Rodriguez leading this project for us. Eduardo, who knows our IT systems and tools like the back of his hand, also brings an important understanding of our business processes to this effort. Eduardo holds a Bachelor of Applied Science degree from CBC in Applied Management, and he will complete an MBA with WGU later this year. Please join me in welcoming Eduardo as the leader of this important enterprise work for CBC.

 **ctcLinkCONNECT**

Stay updated on ctcLink project events by subscribing to SBCTC's ctcLinkCONNECT blog! They also provide a quarterly newsletter.

This is also great way to see what is happening at other colleges.

[ctcLinkCONNECT Blog](#)

 **ctcLinkFAQs**

Want to see what others have been asking? SBCTC has answers for many common questions. You can get to them by clicking on the link below.

It is also available as a PDF file for your convenience [here](#).

[ctcLink FAQs Page](#)

 **ctcLinkGLOSSARY**

The ctcLink project sure has introduced lots of new terms. Luckily for all of us, there is a glossary that we can use!

Available for download in PDF format only.

[Download Glossary](#)

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